UNIT 5 QUIZ A AUDIO SCRIPT

Listening 1 Exercise A

Customer Excuse me, I'm looking for a new phone, and I think I need some help.

Salesperson Of course, I'd be more than happy to help you. How much are you prepared to spend?

Customer Well, I guess I'd prefer not to spend too much, but I don't want a cheap one. But I want something that will last. Oh, and that doesn't crash. My current phone often crashes when I try to use some of my apps. I have to turn it off and on again. It's really irritating.

Salesperson OK, got it. And what will you use it for, primarily, apart from as a phone? It sounds like a strange question, but they can do so many things these days!

Customer Well, I don't play any games on it or anything like that. I'm not on social media, and I usually watch movies or series on my laptop or TV. Apart from boring day-to-day things like checking my bank account, I'll use it largely as a work phone, I think – checking my emails and viewing documents. Oh, I also listen to music or podcasts when I'm commuting to and from the office every day, or going jogging.

Salesperson OK, great. And is the size important to you?

Customer Hmmm … probably, yes. I do go jogging quite a lot, and I always take my phone with me. So I suppose a smaller one would be better. I suppose if I regularly watched things, a larger screen might be better … but as I said, I generally don't.

Salesperson No problem. One final question – do you use your phone as a camera as well?

Customer I used to, but not so much anymore. I've actually started a photography course, so I've bought a proper camera and try to use that as much as I can. Having said that, it's always nice to be able to take a good quality spontaneous photo with your phone. So maybe something with a mid-range camera would be OK.

Salesperson That makes sense. OK, here are some options that I think might work for you …